

Hind-Site Holding Inc.

3844 N 25th Avenue
Schiller Park Il 60176

Dura-Ply Roofing
151 S Rohlwing Road
Addison IL 60101

RE Roof Replacement
385-395 Potter Rd
Wood Dale IL

Dear Sir,

We have received your warranty today and just wanted to drop you a note to tell you how pleased we are with your product and service.

Your Mr. Preston responded to our request for a quotation to replace our roof and provided us with a wealth of information for us to make an informed decision for this large (to us) capitol expenditure. We looked at numerous other quotes before choosing the right contractor and material, when we entered into a contract with your firm.

We previously had, what we thought, was a top quality roof in 1992 when we went with a high end PVC roof material (Sarnafil) and a reputable roofing contractor (Anthony), BUT we were wrong as we found out in 2006 (14 years in) that our roof was shrinking, and with numerous stop gap repairs over the next few years that the roof material was also deteriorating to the point of leaking where the "plasticier" was gone and the roof was cracking and checkering.

Enter Mr. Preston, who was able to document the performance of the "current" major roofing materials (PVC, TPO, EPDM & MOD. BITUMEN), for us to make an informed decision (as to price and longevity) and to choose our best course of action. Which was the EPDM roofing material with the venting system that we are enjoying today. He was interested enough in my concerns to take me on a tour of roof's that had stood the test of time, (20+ years) thereby providing a level of security and assurance that we were making a good decision with our choice of your firm and this material.

Your crew performed the work with precision and with cooperation for our particular difficulties, as we had to rebuild the tops of the walls that the PVC had dragged up and destroyed in its ever-shrinking assault on our building, while your crew was on site to keep us watertight throughout the process.

We are highly motivated to recommend your firm for any roof work we encounter in the future and will gladly provide any personal recommendation, which may present itself for your future customers.

Sincerely,



Bruce Larsen